

ORIGINALS ARE HELD AT OUR HEAD OFFICE FOR THE FOLLOWING TESTIMONIALS AND FEEDBACK. WE HAVE REDACTED NAMES AND ADDRESSES TO ENSURE CONFIDENTIALITY.

**From:** M [REDACTED] [REDACTED].com]

**Sent:** 30 November 2013 21:14

"A group of six of us from Guildhall rented from *The London Student Group* for two years. We could not have rented from anyone better: they were always honest, reliable and completely trustworthy. They absolutely always put the students renting from them first. Any issues we had were resolved in less than 24 hours and with complete professionalism. The standard of accommodation is extremely high; we felt safe and comfortable. It was our home.

It is always possible to find accommodation in London but to find good accommodation is hard. But *The London Student Group* offers a high standard accommodation at affordable student prices: there is no catch or small print. All bills are included from Sky TV to gas and electric: no usage limits make worrying about paying bills a thing of the past. From our hugely positive experience you can trust *The London Student Group*. I highly recommended them. They returned our deposit in full; something they didn't necessarily have to do in our case. We loved living in our house and confidently renting from a friendly and reliable landlord.

You can be assured that everything is handled with for you, from simple things such as kitchen utensils being provided all the way up to dealing with more complex issues such as council tax or lost keys! They even provided us with free wine, beer, chocolate, milk and tea on our move in day!!

If what you are looking for is hassle free, a landlord you can 100% trust, a beautifully decorated home with furniture and all in a good location for a very good price you should not need to look any further. And lets face it when being a student there is nothing more you could ask for.

There is a very good reason why we renewed our contract: because we were happy and found our perfect home. We had no problems and because of that our group strongly recommends *The London Student Group*"

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**From:** [REDACTED]  
**Sent:** 08 July 2013 10:06  
**To:** [REDACTED]  
**Subject:** Keys

Hi rob,

[REDACTED] you  
[REDACTED]

Thank you for having us this year and everything you did for us to make us feel comfortable [REDACTED]  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** 19 July 2013 17:03  
**To:** [REDACTED]  
**Subject:** Re: Records deletion

Dear Rob

Just a quick note to say thank you for everything you've done for us in the past two years - I know it's highly unlikely that any of us will have future landlords who are as reliable, caring and professional as you.

We left a bottle of white on the mantelpiece on the living room as a small token of our appreciation!

All the best  
[REDACTED]

To/  
Rob

Thank you for all your help

and making our time at



memorable.

Lots of Love

From the girls.

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**Thank you  
muchly**

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