

ORIGINALS ARE HELD AT OUR HEAD OFFICE FOR ALL THE FOLLOWING EMAIL TESTIMONIALS AND FEEDBACK. WE HAVE REDACTED NAMES AND ADDRESSES TO ENSURE CONFIDENTIALITY.

[REDACTED]
[REDACTED]
[REDACTED]@
city.ac.uk
[REDACTED]

Dear Sir/Madam,

[REDACTED] Place Group UK

Rob was my landlord from September 2010 till July 2011. During this time, I was always impressed with his professional conduct with all matters regarding the house. Rob was also very approachable and if we had any issues he dealt with them efficiently.

[REDACTED]

I would and have highly recommended Rob and Place Group UK to other students.

Yours faithfully

[REDACTED]
City University

From: [REDACTED]
Sent: 01 August 2011 21:21
To: [REDACTED]@place-homes.co.uk

Dear Rob,

I wish to thank you for returning my Deposit in full, and early in order to save delays in me finding a new property to rent. I would also like to thank you for being such a helpful and efficient Landlord for the last two years I have rented from you. In the last house we were particularly impressed with you coming round to look at a minor leak within two hours of us reporting it, despite it being a Saturday afternoon. All other queries and issues have been dealt with speedily, and we all feel that you have been an excellent Landlord, and have exceeded everyone's expectations.

Throughout my two years renting from you, you have always gone beyond what would be expected from a 'standard' landlord - From storing my possessions over the summer when I moved between two of your houses, to letting me move in early, without charging extra rent. It has been a pleasure renting from you.

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I have noticed that you have had a strong participation in university housing fairs for the past two years, and I hope that other students' as well as myself have appreciated your involvement with London universities.

Feel free to pass this Email, or my email address onto other students or their parents, should they have any concerns about you as a landlord. I would be happy to reassure them!

It has been a pleasure renting from you, and I will definitely miss living in such an immaculately presented house (and the TV in my bedroom)!

Regards,

[REDACTED]

City University

[REDACTED] Resident [REDACTED], August 2010-June 2011:

I lived at [REDACTED] for one year and Rob was my landlord for that entire period of time. During my time at [REDACTED] Rob was nothing but helpful in dealing with any problems that arose during the year. What especially impressed me was that Rob was always courteous when dealing with us personally and made sure that we were enjoying our time in the house. The house itself was of very high quality and we never experienced any significant problems. Rob was also quick to understand and assist our group when we decided not to renew our contract for reasons completely unrelated to the house or Rob. After informing Rob of our intention to leave he remained as helpful as ever and made sure that there was a smooth transition to the next tenants. I would happily recommend his services and offer assurances as to his integrity as a landlord.

[REDACTED]

London School of Economics

From: [REDACTED]

Sent: 01 August 2011 16:05

To: students@londonstudenthousing.co.uk

Subject: reference

To Whom It May Concern,

I was a tenant of Rob from September 2010 until June 2011 at [REDACTED]. I can happily say that Rob was a pleasure to work with and was very attentive as a landlord. If any problems arose, very infrequently, they were resolved very quickly and with minimal inconvenience. I would, and have recommended Rob's properties and service to friends and will continue to do so.

[REDACTED]

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Royal Veterinary College

From: [REDACTED]
Sent: 01 August 2011 13:53
To: students@londonstudenthousing.co.uk
Subject: Reference

[REDACTED]

Firstly, I hope you'll like the house, secondly, just a few things to set your mind at ease; Being a tenant under the student housing group is pretty stress free, unlimited use really does mean unlimited use. There are no extra charges for use of internet or utilities.

Rob is a pretty easy going landlord and will warn you in advanced (more than 24 hours) if he needs to come into the house, don't worry, this doesn't happen too often and you're pretty much left alone unless the house needs some kind of work doing. If there is any maintenance done on the house you won't be charged (unless its your own fault obviously).

If you have any queries or problems do not hesitate to contact Rob, even if its just changing the light bulbs or a group concern, you will always get a reply.

Also as a student everyone is always concerned about landlords who are out to rip you off, deduct un-necessary damages or make them up. Truthfully we have had absolutely no problem with any of the above. I would be happy to continue as a tenant under Rob Hunter's (and his team) management.

[REDACTED]
University of Westminster
