

WHAT TO DO IF THE ALARM SOUNDS

- Open all doors and windows to increase ventilation
- Turn off heating & burning appliances that may be creating carbon monoxide
- Call the Gas Emergency Services (0800) 111 999
If you believe that the source of carbon monoxide is not a gas appliance, contact either;
Oftec (oil) - 0845 658 580
HETAS (solid fuel) - 0845 601 4406
- If the condition continues, call a Gas Safe registered installer 0800 408 5500 for further assistance

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IMPORTANT SAFETY INFORMATION

Activation of your CO alarm indicates the presence of carbon monoxide (CO) which can kill you.

IF ALARM SIGNAL SOUNDS:

- 1** Operate test/reset button;
- 2** Call the Gas Emergency Services (0800-111-999)
If you believe that the source of carbon monoxide is not a gas appliance, contact either;
Oftec (oil) - 0845 658 580
HETAS (solid fuel) - 0845 601 4406
- 3** Immediately move everybody to fresh air - either outdoors or by an open door or window. Without re-entering the premises or moving away from the fresh air do a head-count to check that all persons are accounted for.
Do not re-enter the premises until the gas emergency services have arrived and ventilated the premises. Check that your CO alarm remains in its normal working condition.
- 4** After following steps 1 - 3, if your alarm re-activates within a 24 hour period, repeat steps 1-3 and find a Gas Safe registered Installer 0800 408 5500 to investigate for sources of CO from fuel burning equipment and appliances and inspect for proper operation of this equipment. If problems are identified during this inspection, have the equipment serviced immediately. Note any combustion equipment not inspected by the technician and consult the manufacturer's instructions or contact the manufacturer directly for more information about CO safety and this equipment. Make sure that motor vehicles are not or have not been operating in an integral garage or one that is adjacent to the residence.

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